



REPUBLIC OF KENYA
THE NATIONAL TREASURY AND PLANNING

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Ref: TNT/028/2019 – 2020 (6)

THE NATIONAL TREASURY
P O BOX 30007 – 00100
NAIROBI

19th February, 2020

TO ALL BIDDERS

REF: FRAMEWORK TENDER FOR PROCUREMENT OF CO-LOCATION SERVICES FOR E-CITIZEN PLATFORM: TENDER NO. TNT/028/2019-2020: ADDENDUM I

The National Treasury has issued the following addendum to the Framework tender for Procurement of Co-Location Services for E-Citizen Platform following the Pre-Bid Meeting held on Tuesday 18th February, 2020 at 10.00 a.m. at 5th Floor, IFMIS Boardroom.

S/No.	Question	Response from the Client
1.	<p>Do you want to outsource support services for e - citizen platform as indicate below?</p> <p>The scope of the project is to engage system developers and integrators in providing support for the existing systems, enhance and update them as required and on-board additional services into the digital payments framework.</p> <p>The tasks and deliverables include the following:</p> <ol style="list-style-type: none">1. Maintain the current eCitizen infrastructure2. Provide second level support to MDA's and other client facing support staff on account, payments and other related issues.3. Fix bugs and add features as may be required to the existing eCitizen infrastructure	<p>The tender is requiring the bidders to provide Infrastructure as a Service (hence the tender is focused on the infrastructure only).</p>

S/No.	Question	Response from the Client
	<p>4. On-board additional agencies and services onto the eCitizen ecosystem/platform</p> <p>5. Skills transfer Plan for at least twelve (12) officers drawn from Management, ICT and internal Audit.</p>	
2.	<p>Are you considering colocation option as indicated below?</p> <p>Provide rack space with, network switches, network connections, cable organizers, power distribution Units, redundant internal network distribution platforms to E-citizens systems.</p> <p>Provide a 20 U Rack space within its data centre whitespace. The racks shall be powered with sufficient clean power, cable organizers, power distribution units with separate power and data trunks. All power feed must be protected from brownout, spike and surges.</p> <p>The Service Provider will monitor the co-located servers for the National Treasury and provide instant notifications and monthly reports on availability, outage and any errors on the physical systems.</p>	<p>The client requires infrastructural and storage component of the platform</p>
3.	<p>Specify the requirements/specification for each service below; -</p> <p>Data Centre as a service</p> <p>Storage as a service,</p> <p>Back-up as a service,</p>	<p>Data centre as a centre – the client needs infrastructure.</p> <p>Storage as a service – client requires a network area storage</p> <p>Backup as a service – the client</p>

S/No.	Question	Response from the Client
	Archiving as a service and Disaster recovery as a service.	requires elementary active-active backup service Disaster recovery as a service - DR within the network is also required
4.	Provide the office locations and google coordinates for the MPLS and internet connectivity. e.g. Nairobi , Harambee Avenue Treasury Building, Mombasa , Moi Avenue, Building	The MPLS is within the Nairobi metro
5.	Confirm whether "cloud internet" is internet breakout at the Data Center	Cloud internet is the public facing internet providing front end connectivity
6.	Clarify whether the solution being sought is cloud or colocation OR both	Both
7.	Kindly confirm if Certification from Communication Authority of Kenya to operate Data Centre Services is the one covered under Network facilities provider	We need both certificate for Internet service provision and cloud service
8.	Can the tender be extended for a period of 7 days to expire on Tuesday 3rd March, 2020 at 11.00 a.m. We also request the submission date to be extended with 8 days with effect from 25 th February to allow us conduct site surveys for the sites that require connectivity.	The tender deadline will NOT be extended
9.	Page 30 item 3: Provide dedicated fibre link from its datacentre to specific Ministries, Counties, Departments and Agencies (MCDAs) dealing with and connected to Ecitizen platform. Kindly provide the number of fibre links.	Please check page 36 7.4 PRICE SCHEDULE FORM for quantities

S/No.	Question	Response from the Client
10.	<p>Page 30 item 2: Provide a 20 U Rack space within its data centre white space. The racks shall be powered with sufficient clean power, cable organizers, power distribution units with separate power and data trunks. All power feed must be protected from brownout, spike and surges.</p> <p>Kindly provide the equipment's for the racks and computing power.</p> <p>Can it be assumed the 20 U Racks is the quantity of the Racks.</p>	<p>the 20 U Rack is a type of a rack NOT quantity</p>
11.	<p>Please provide the locations for MPLS and Internet Connectivity, and bandwidth required for each site as indicated on pg. 36 of the tender document.</p>	<p>The MPLS will be within the CBD radius</p>
12.	<p>Page 29: Scope of Service</p> <p>Does the tender also include provision of Infrastructure?</p>	<p>Yes</p>
13.	<p>Please clarify on whether the service required is Cloud (Infrastructure as a Service) or Colocation. In the tender document, Pg. 36 makes reference to cloud whilst the Tender Title and pg. 30 clause No. 2 makes reference to colocation in a data center</p>	<p>We need both Cloud and Co-Location services</p>

All other terms and conditions of the tender remain the same.



**HEAD, SUPPLY CHAIN MANAGEMENT SERVICES
FOR: PRINCIPAL SECRETARY / NATIONAL TREASURY**