



REPUBLIC OF KENYA
THE NATIONAL TREASURY AND PLANNING

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Ref: TNT/029/2019-2020 (6)

THE NATIONAL TREASURY
P O BOX 30007 – 00100
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17th March, 2020

TO ALL BIDDERS

**REF: FRAMEWORK TENDER FOR PROVISION OF ONSITE SUPPORT FOR IFMIS
APPLICATIONS AND ENHANCEMENT OF IFMIS E-PROCUREMENT;
TENDER NO. TNT/029/2019-2020: ADDENDUM I**

The National Treasury has issued the following addendum for the tender for Provision of Onsite Support for IFMIS Applications and Enhancement of IFMIS E-Procurement as per the attached document from pages 2-19

All other terms and conditions of the tender remain the same.

**HEAD, SUPPLY CHAIN MANAGEMENT SERVICES
FOR: PRINCIPAL SECRETARY / NATIONAL TREASURY**

S/No.	Doc. Ref	Section #(& Page No)	Question	National Treasury Response
1	General	General	Request you to provide us at least two weeks of extension from the submission date – (19 th March) to respond this RFP.	The Tender Opening date has been extended to Thursday 26 th March, 2020 at 11.00 a.m.
2	National Treasury Oracle Support	Oracle SOA Technology Software - Page no 29	Please confirm the current version of SOA Suite?	Current version of SOA Suite is 12.2.1
3	National Treasury Oracle Support	Oracle SOA Technology Software - Page no 29	Which Version of API Gateway and Enterprise Repository is being used?	API Gateway Version 11.1.2.4.0 Enterprise Repository Version 11.1.1.3
4	National Treasury Oracle Support	Oracle SOA Technology Software - Page no 29	What is the role of the API Gateway in the current landscape and How many SOA and other services registered to API Gateway?	API Gateway is currently not being used but we expect to integrate other entities e-procurement systems
5	National Treasury Oracle Support	Oracle SOA Technology Software - Page no 29	How many integrations are currently running on the Oracle SOA Suite?	-IFMIS/KRA – iTax (Revenue Collection, PIN Validation, Withholding Taxes) -IFMIS/CBK Banking System- payments, bank statements

S/No.	Doc. Ref	Section #(& Page No)	Question	National Treasury Response
6	National Treasury Oracle Support	Oracle SOA Technology Software - Page no 29	How many Business Processes developed and running on Oracle BPM Suite?	There are 5 business processes in the BPM suite
7	National Treasury Oracle Support	Oracle SOA Technology Software - Page no 29	Please Share the Integration Architecture covering SOA Suite, BPM Suite and API Gateway?	This will be shared to a successful bidder
8	National Treasury Oracle Support	Oracle SOA Technology Software - Page no 29	Please share the current Ticket count of SOA Suite and BPM Suite.	None
9	National Treasury Oracle Support	Oracle SOA Technology Software - Page no 29	If SOA Suite 11g is being used and the extended support of SOA 11g will end by Dec'2021. Is National Treasury Department considering upgrade of SOA Suite to 12C?	Yes, is part of the scope. Refer to section on objectives Clause 3.1 item 2 - page 28
10	National Treasury Oracle Support	Oracle SOA Technology Software - Page no 29	How many SOA environments in scope of the support (Production, Test, Dev etc)	<ul style="list-style-type: none"> • 2-Production, • 1-Test, • 1-Dev
11	National Treasury Oracle Support Integration	Page no 38	We understand that there is a requirement for development of new integrations between IFMIS and other government agencies. Please let us know the approximate number of integration to be developed.	Not less than 10, integrations to be done through a universal API

S/No.	Doc. Ref	Section #(& Page No)	Question	National Treasury Response
12	National Treasury Oracle Support	v. Oracle Business Intelligence Application (Page 29)	Please share the version details of the following in-scope Business Intelligence Components - 1. Oracle Procurement and Spend Analytics Fusion Edition 2. Oracle Financial Analytics 3. Oracle Business Intelligence Foundation Suite 4. Oracle Data Integrator for Business Intelligence 5. Oracle Data Visualization	1. Oracle BI Applications (OBIA) 11.1.1.10.2 2. Oracle BI EE (OBIEE) 11.1.1.9.0 3. Oracle Data Integrator (ODI) 11.1.1.9.0 4. Oracle Database 12.1.0.2.0 5. Oracle Data Visualization 11.1.1.9.0 6. Oracle Business Intelligence Foundation Suite 11.1.1.9.0 7. Oracle Procurement and Spend Analytics Fusion Edition 11.1.1.10.2 8. Oracle Financial Analytics 11.1.1.10.2
13	National Treasury Oracle Support	v. Oracle Business Intelligence Application (Page 29)	What is the number of Users currently accessing Business Intelligence Applications?	We are in the process of rolling out and expect it be accessed by about 100 users
14	National Treasury Oracle Support	v. Oracle Business Intelligence Application (Page 29)	Do you have all the documentation available for the Business Intelligence Applications? (e.g. - Design Documents, Operating Procedures, Known Issues Library etc?)	Yes

S/No.	Doc. Ref	Section #(& Page No)	Question	National Treasury Response
15	National Treasury Oracle Support	v. Oracle Business Intelligence Application (Page 29)	Do you have an Incident Management Tool to lodge all the Tickets (Incidents, Problem, Access, Service Request etc.) related to the Business Intelligence Applications?	Yes
16	National Treasury Oracle Support	v. Oracle Business Intelligence Application (Page 29)	Can you please provide the breakup of total tickets in last 6 months/12 months by applications/Module, severity and priority for all Applications& Databases	They are minor issues that have been resolved by current vendor plus Oracle Support
17	National Treasury Oracle Support	v. Oracle Business Intelligence Application (Page 29)	What percentage of the overall tickets are resolved by National Treasury Help Desk Team (L1 Team)?	70%
18	National Treasury Oracle Support	v. Oracle Business Intelligence Application (Page 29)	Please confirm if addressing Change Request is also part of the support scope? On an average how many Change Requests the support team get per month?	It is part of the support. 5-20 requests which do not involve major customizations
19	National Treasury Oracle Support	4. Enhancement of e-Procurement and Integration	Business Intelligence Applications will have some impact due to the enhancement of e-procurement applications. Please confirm if the scope also includes retrofitting/enhancing	Yes, new reports to be configured

S/No.	Doc. Ref	Section #(& Page No)	Question	National Treasury Response
		with Parastatals (Page 32)	the impacted reports/dashboards/ETL in the Business Intelligence Applications?	
20	National Treasury Oracle Support E-Business Suite	Page No. 28 3.1 Objectives Upgrade of the systems. Upgrades of the applications and databases to the current versions	Please share the details of which Applications and Databases to upgrade	All the applications under this support
21	National Treasury Oracle Support EBS APPS DBA & DBA Support	3.3 Detailed Requirements for Support and Improvements	E-Business Suite - Please share the details of PROD & DR architecture - Is the DR instance is configured with HA high Availability? (RAC DB) - Is the DR is configuration is same as PROD instance? - Is DR instance located at same DC Data Center? - What is Database Size - How many Concurrent users in EBS - Please share the Non-Prod Instances Server Configuration details	HA high Availability? (RAC DB) – Yes Is DR instance located at same DC Data Center – No What is Database Size – 10TB How many Concurrent users in EBS – about 1500 Please share the Non-Prod Instances Server Configuration details – to be shared with the winning bidder
22	National Treasury Oracle Support EBS APPS DBA &	Daily monitoring of	Please mention what Monitoring tools are used?	Oracle Enterprise Manager

S/No.	Doc. Ref	Section #(& Page No)	Question	National Treasury Response
	DBA Support	system availability		
23	National Treasury Oracle Support EBS APPS DBA & DBA Support	Cloning /refreshing of the systems as per client requests	How many Cloning/refresh is carried out in a week & month?	2 in a month
24	National Treasury Oracle Support EBS APPS DBA & DBA Support	Support hours	What is the Maintenance window time for applying patches and fixes? - Is DBA Support required on 24/7 or Normal hours with On Call support?	Yes
25	National Treasury Oracle Support EBS APPS DBA & DBA Support	SOA, BI & Hyperion Databases	Who is responsible for SOA, BI and Hyperion Databases? Is these taken care by NTIT team?	Yes, and part of this support
26	National Treasury Oracle Support EBS APPS DBA & DBA Support	Support	How many Service Requests/tickets are raised by users for the issues, please share the count of week-wise/month-wise and quarterly-wise	2 – 3 SRs weekly
27	National Treasury Oracle Support EBS APPS DBA & DBA Support	Support	Please share the Types of SRs (Priority type)	Severity 2
28	National Treasury Oracle Support EBS APPS DBA &	Knowledge Transfer and	Knowledge Transfer and Training to The National	Yes but need to be trained to improve on emerging issues

S/No.	Doc. Ref	Section #(& Page No)	Question	National Treasury Response
	DBA Support	Training to The National Treasury IT Staff	Treasury IT Staff - Is the NTIT has DBA team with the said skills?	
29	General	General	What is the Version of Oracle Solaris OS?	Version of Oracle Solaris OS is 11
30	National Treasury Oracle Support	Section 3.1	Scope includes Upgrade, Enhancement (development) and Support. It's ideal to perform the Application Upgrade to 12.2.9 and Database to the latest 19C. Query - Will the support period start after upgrade.	No, support will commence at the beginning of the contract. Timelines for upgrade shall be agreed between National Treasury and successful bidder
31	National Treasury Oracle Support	Section 3.1	Enhancements needs to be validated based on functions available in 12.2.9?	Yes
32	National Treasury Oracle Support	Section 5.4.1.9, Page-73	"Enhance and fine tune the IFMIS-KRA integration" - This is an existing integration, scope of enhancement not pro	Integration for additional tax types
33	General	Page -32	For all the 25 custom form and 200 Report also provide details like (type of customization, criticality, related EBS module and complexity level)	They are for customized cash management and accounts payable. The full details will be provided to the winning bidder
34	General	General	Does National Treasury have availability of documents both functional specification and	Yes

S/No.	Doc. Ref	Section #(& Page No)	Question	National Treasury Response
			Technical for the current configuration and customizations/ Integrations and Reports	
35	General	General	Is there a current support team? If yes, what is the size and structure of the current support team.	Yes, they are all 16 roles persons
36	General	General	What is the current Helpdesk Tool in use?	Spice works
37	General	General	Please clarify the scope of Support services required (e.g. Level 1, Level 2 and others) and define scope for each level	Level 1 – Super users Level 2 – the successful bidder
38	National Treasury Oracle Support	Sec 3.3 Page - 30	Currently only three integrations listed, Request National Treasury to please provide all the integrations approximate number of input and output interfaces and their details including frequency, direction and type (batch/real-time)	These will be as per client request and currently there are -IFMIS/KRA – iTax (Revenue Collection, PIN Validation, Withholding Taxes) -IFMIS/CBK Banking System-payments, bank statements -Oracle Hyperion and EBS To be managed by a universal secure API

S/No.	Doc. Ref	Section #(& Page No)	Question	National Treasury Response
39	National Treasury Oracle Support	Sec 3.2 Page - 28/29	Please provide the current application and technical architecture diagram	To be provided to the Successful bidder
40	General	General	Please list the approx. number users, super users and administrators of application end users module wise	3500 users, 40 super users, 6 administrators for all modules
41	National Treasury Oracle Support	Sec 5.7.1 Page 86	Are all requirements of PPAD Act, 2015 covered in the requirement section? Please provide details, if it's not covered.	No, not all methods of procurement are covered but you need to get more details from the Act, which you can download from PPRA website
42	National Treasury Oracle Support	Sec 5.8 Page 88	Do you have requirement for Service Procurement?	No
43	National Treasury Oracle Support	Sec 5.9 Page 88	Integration with Parastatals: Request to provide details of how many government entities (integration points) have functioning e-procurement module and how many do not have a e-procurement module.	There are over 300 parastatals and less than 20 have functioning e procurement
44	Sec: 5.2.1.6	Page 67	How many consolidation ledgers to National Treasury have currently?	48 ledgers
45	Sec: 5.4.2	Page:74	Does National Treasury have a basic Procurement Plan solution already in-place or the entire Procurement Plan solution	Already in place

S/No.	Doc. Ref	Section #(& Page No)	Question	National Treasury Response
			needs to be built from scratch.	
46	General	General	Request you to provide us at least two weeks of extension from the submission date –(19th March) to respond this RFP.	The tender has been extended to Thursday 26 th March, 2020 at 11.00 a.m.
47	General	General	In RFP - Support is requested from Onsite. Please confirm can we propose Onsite-Offshore model with key consultants for each track at onsite.	Yes
48	General	General	Can we propose enhancement to be delivered from onsite and offshore?	No. Onsite to be the method of delivery
49	General	General	If Onsite-Offshore support model is acceptable, Will VPN access be provided for offshore team at NT cost	Yes
50	General	Section 3.1	Scope includes Upgrade, Enhancement (development) and Support. Upgrade is applicable for EBS, SOA, BI, Hyperion and all application mentioned in the RFP	Yes for all applications and DBs
51	National Treasury Oracle Support	5.3.5 - Operationalize Score Cards and KPI's Page - 72	Please confirm if you want to implement a new KPI Scorecard solution? Or you have already implemented it and you want to operationalize it.	We need to enhance the one that exists

S/No.	Doc. Ref	Section #(& Page No)	Question	National Treasury Response
52	National Treasury Oracle Support	5.3.1 - Develop Treasury reports to monitor performance of MDAs and Counties, including Page - 71	Please confirm if the source system will be EBS or data for Treasury reports will be sourced from any other 3rd part application	Yes, EBS
53	National Treasury Oracle Support	General	Is there a plan to upgrade Oracle BI Apps, OBIEE, ODI to the most recent version?	Yes
54	National Treasury Oracle Support	General	Is there any scope to Upgrade of Oracle EBS to the latest Version?	Yes
55	National Treasury Oracle Support	General	Is Oracle Sourcing module in Scope?	Yes
56	National Treasury Oracle Support	General	Is Oracle Supplier life cycle Management in Scope?	Yes
57	National Treasury Oracle Support	General	Is Procurement Contract Module in Scope?	Yes
58	National Treasury Oracle Support	General	If Sourcing and Procurement contract are in scope, Can Sourcing module, Procurement contract solutions proposed on Cloud?	No, on premise

S/No.	Doc. Ref	Section #(& Page No)	Question	National Treasury Response
59	National Treasury Oracle Support	General	Does National Treasury have a Document Management System to Manage Tender Documents?	No
60	National Treasury Oracle Support	General	What are the various types of goods procured? How are they Costed or expensed?	Through sourcing module and expended through Oracle payables
61	National Treasury Oracle Support	General	IS PPIP Public Procurement Information Portal Application under the scope or is the application owned by another entity?	Not in scope
62	General	General	In RFP - Support is requested from Onsite. Please confirm can we propose Onsite-Offshore model with key consultants for each track at onsite.	Yes
63	General	General	Can we propose enhancement to be delivered from onsite and offshore?	Onsite
64	General	General	If Onsite-Offshore support model is acceptable, Will VPN access be provided for offshore team at NT cost	See response above, see item 49
65	General	Section 3.1	Scope includes Upgrade, Enhancement (development) and Support. Upgrade is applicable for EBS, SOA, BI, Hyperion and all application mentioned in the RFP	See response above, see item 50

S/No.	Doc. Ref	Section #(& Page No)	Question	National Treasury Response
66	National Treasury Oracle Support	5.3.5 - Operationalize Score Cards and KPI's Page - 72	Please confirm if you want to implement a new KPI Scorecard solution? Or you have already implemented it and you want to operationalize it.	See response above, see item 51
67	National Treasury Oracle Support	5.3.1 - Develop Treasury reports to monitor performance of MDAs and Counties, including Page - 71	Please confirm if the source system will be EBS or data for Treasury reports will be sourced from any other 3 rd part application	See response above, item 52
68	National Treasury Oracle Support	General	Is there a plan to upgrade Oracle BI Apps, OBIEE, ODI to the most recent version?	See response above, see item 53
69	National Treasury Oracle Support	General	Is there any scope to Upgrade of Oracle EBS to the latest Version?	See response above, see item 54
70	National Treasury Oracle Support	General	Is Oracle Sourcing module in Scope?	See response above, see item 55
71	National Treasury Oracle Support	General	Is Oracle Supplier life cycle Management in Scope?	See response above, see item 56

S/No.	Doc. Ref	Section #(& Page No)	Question	National Treasury Response
72	National Treasury Oracle Support	General	Is Procurement Contract Module in Scope?	See response above, see item 57
73	National Treasury Oracle Support	General	If Sourcing and Procurement contract are in scope, Can Sourcing module, Procurement contract solutions proposed on Cloud?	See response above, see item 58
74	National Treasury Oracle Support	General	Does National Treasure have a Document Management System to Manage Tender Documents?	See response above, see item 59
75	National Treasury Oracle Support	General	What are the various types of goods procured? How are they Costed or expensed?	See response above, see item 60
76	National Treasury Oracle Support	General	IS PPIP Pubic Procurement Information Portal Application under the scope or is the application owned by another entity?	See response above, see item 61
77			Kindly clarify whether we need to quote for software licenses for existing system, kindly share us existing software license expire date	Software license is not part of this support
78			Kindly please share details of current support with Oracle for IFMIS Application	The current support is also on the same scope of applications but in this there are enhancements that need to be undertaken as per the ToR

S/No.	Doc. Ref	Section #(& Page No)	Question	National Treasury Response
79	National Treasury Oracle Support.pdf	Sec 3.2 Page 28	We understand there are already 6 cubes developed as part of Hyperion Planning and Budgeting applications. Please confirm on the different planning models part of the existing Hyperion Planning application, like CAPEX, Workforce, etc..	Out of the six planning application <ul style="list-style-type: none"> • CNT_Plan • TNT_CFS • TNT_REV are classic application while the rest three EPMA opex application.
80	National Treasury Oracle Support.pdf	Sec 3.2 Page 28	What is the expected support hours for the Hyperion Planning applications	The expected support time for Hyperion planning is almost 24/7 especially counties capture data during off working hours and the national government works including weekend during budget preparation time.
81	National Treasury Oracle Support.pdf	Sec 3.2 Page 28	Please share few volumetric for the existing Hyperion Planning applications - Number of users currently supporting the applications - Ticket volumes by Severity	The application is used by all 47 counties and all MDA the current active users in the system is 830.
82	ANNEXURE 1-DETAILED SCHEDULE OF SYSTEM ENHANCEMENT REQUIREMENTS.doc	Req 5.1.1	Do you want the final budgets to be posted in different iterations or Version wise. Please elaborate more on this	The final approved budget posted to General ledger is in final version called Approved.

S/No.	Doc. Ref	Section #(& Page No)	Question	National Treasury Response
			requirement	The budget preparation is passing different iteration (version) starting from capturing from MDA to Approved by Parliament.
83	ANNEXURE 1-DETAILED SCHEDULE OF SYSTEM ENHANCEMENT REQUIREMENTS.doc	Req 5.1.2	Capturing non-financial data in 11.1.2.4 version is possible. Please confirm what kind of impact is faced on the performance of the applications in the current system.	Actually the non financial information is captured by third party application called jaspersoft Studio but it is imbedded with Hyperion
84	ANNEXURE 1-DETAILED SCHEDULE OF SYSTEM ENHANCEMENT REQUIREMENTS.doc	Req 5.1.2	Is Hyperion Public Sector Planning module already implemented as part of the existing application. Please confirm.	No it is not implemented
85	ANNEXURE 1-DETAILED SCHEDULE OF SYSTEM ENHANCEMENT REQUIREMENTS.doc	Req 5.1.2	Please elaborate more on Program Based budgeting requirements.	Program based beget is capturing data by program level most of its part is non financial data like vision, mission of the program plus capturing of output, KPI and others. Comparison b/n financial expenditure & the actual output

S/No.	Doc. Ref	Section #(& Page No)	Question	National Treasury Response
86	ANNEXURE 1-DETAILED SCHEDULE OF SYSTEM ENHANCEMENT REQUIREMENTS.doc	Req 5.1.3	We understand that Smart View applications already exist with the current applications. please confirm. Also do we to consider enhancements around adding macros or any logics to the existing Smart View applications. please clarify	Yes the smart view application is already in the application the requirement is during support process by using smart view prepare different Adhoc report and assist the user to generate different report whenever they want.
87	ANNEXURE 1-DETAILED SCHEDULE OF SYSTEM ENHANCEMENT REQUIREMENTS.doc	Req 5.1.4	Hyperion Planning applications cannot handle real time data. Hence request you to please confirm if we can consider bringing in expenditures from GL for preparation of supplementary budgets in some frequency, like weekly/ monthly, etc..	Yes Hyperion cannot handle real time expenditure data but there are some report that needs comparison of budget vs expenditure for that purpose the expenditure should push to Hyperion whenever the user run the report
88	ANNEXURE 1-DETAILED SCHEDULE OF SYSTEM ENHANCEMENT REQUIREMENTS.doc	Req 5.1.5	We understand that for the Semi-Autonomous Government Agencies, Implementation of budget system requirement is going to a fresh New implementation request. Please confirm	Not fresh installation the requirement is by the existing application defines Semi-Autonomous Government Agencies and captures the data.
89	ANNEXURE 1-DETAILED SCHEDULE OF SYSTEM ENHANCEMENT	Req 5.1.5	If yes for the above question, can you please provide the below details regarding the	NA

S/No.	Doc. Ref	Section #(& Page No)	Question	National Treasury Response
	REQUIREMENTS.doc		<p>Semi-Autonomous Government Agencies.</p> <ul style="list-style-type: none"> - Do they share the same COA structure as that of National Treasury Kenya. - What are the source systems for these Semi-Autonomous Government Agencies - What are the different planning processes to be considered - Number of Planning excels/ web forms - Number of Business logics/ Calculation Scripts and their complexities - Number of Reports required to be developed 	
90	ANNEXURE 1-DETAILED SCHEDULE OF SYSTEM ENHANCEMENT REQUIREMENTS.doc	Req 5.1.6	By Reallocations, we assume that it is about the moving of funds or transfer of funds. Please clarify and elaborate more.	True